

Defense Logistics Agency

DOD EMALL Newsletter

DOD EMALL says Thank You

Contact Us!

The DLA Customer Interaction Center (CIC) is available 24 hours a day, 7 days a week!

For DOD EMALL Customer Service (CIC):
1-877-DLA CALL
(1-877-352-2255)
Email: DLAcontactcenter@dla.mil

OCONUS Users:
1-269-961-7766
DSN: 661-7766

The DOD EMALL Program Management Office thanks our customers for sticking with us during the recent system outage and while we transitioned to our COOP site. You have most likely experienced issues during the month of October, and this was due to our COOP en-

vironment providing limited functionality and less server space. On October 26, DOD EMALL successfully converted back to our production environment and users should now see the site functioning normally.

Material Receipt Acknowledgement

Most people who use DOD EMALL are unaware that our orders and shoppers have the ability to process Material Receipt Acknowledgements (MRA) on DOD EMALL.

While this DOD EMALL feature does not overrule your service policy, by processing the MRA, DOD EMALL will provide a receipt transaction back to DLA.

Use of the MRA tool is highly encouraged by all users. However, at this time, it is only required to be used by those ordering Medical commodities.

MRA's can be submitted for all DLA managed items, whether processed through DOD EMALL, or your legacy system.

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Webinar Training

To register for a DOD EMALL Webinar Training Session go to:
<https://www.logisticsinformationsservices.dla.mil/Training/Request/>

Select the following:
 Individual or Group Training >
 DOD EMALL >
 Desired Session
 (Date/Time)

You will receive an email notification containing directions to attend webinar training.

Upcoming Dates/Times:
 Nov 13 9:00-11:00
 Nov 14 13:00-15:00
 Nov 20 9:00-11:00
 Nov 21 13:00-15:00
 Dec 4 13:00-15:00

Times listed are
 Eastern
 Standard Time

Training Opportunities

The DOD EMALL program has training opportunities available to all existing users, along with potentially new users. This training is provided by methods such as Webinar, Defense Connect Online (DCO), or at your facility. The DLA instructors providing this

training include retirees from both the Army, and the Air Force.

If you are interested in receiving this training on DOD EMALL, or other DLA systems such as FED LOG, or MAPS please send an e-mail to distlearn@dlamail.mil.

EMALL Contracting News

In the past quarter, DOD EMALL has added several new catalogs to our system. These catalogs include commodities such as Law Enforcement supplier*, Vehicle Parts and hardware.

DOD EMALL is constantly looking to expand our product lines, so if there is a product or commodity you are looking to have added to DOD EMALL,

please send an e-mail to customercontactcenter@dlamail.mil or call 1-877-352-2255.

*Please note that DOD EMALL does not sell munitions or weapons of any kind.



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Meet the Staff

Shopper or Orderer

A “Shopper” is a user with a registered account in DOD EMALL without a payment permission.

An “Orderer” has registered with either credit card or MILSTRIP as a payment method.

If you are currently a “Shopper” and would like to become an “Orderer” you will need to log into DOD EMALL and select “My Account” at the top of the screen.

Under the Permissions tab you will request the payment type. Provide the necessary payment information .

Once complete and authorized, your account will change to “Orderer” and you will be able to place orders.

Ms. Sheila Kennedy serves as the DOD EMALL operations manager. Sheila ensures that DOD EMALL remains operational, functional, and in compliance with Congressionally mandated, and DLMS change requirements. She also coordinates all changes occurring in DOD EMALL. Sheila began her career with US Army, TACOM division.

Mr. Mike Geraci currently serves as a Management/ Program Analyst in DOD EMALL. Mike performs two primary functions in that capacity. The first is program analytics, and the second is acting as the program customer representative for the DoN, DHS. Mike has retired from the US Navy.

DOD EMALL Suggestions

Do you have a suggestion for new functionality or requirements for DOD EMALL? If so, please be aware that all DOD EMALL customers have a representative to the DOD EMALL Operational Requirements Committee (ORC). ORC members are as follows:

Army, Mr. Steve White
(steve.a.white22.civ@mail.mil)

Air Force, Mr. Colquitt (Quitty) Lawrence

(Colquitt.lawrence@pentagon.af.mil)

Navy, Mr. Doug Ebner,
(douglas.ebner@navy.mil)

USMC, Mr. Selester Copeland
(selester.copeland@usmc.mil)

All others, Mr. Chris Webster
(chris.webster@osd.mil)

Ideas, thoughts, or suggestions, please send to your service representative listed above.

